# **BARC Performance "At-A-Glance"**

3/01/2024-3/31/2024

Live Release:		AEO Activity:	
Animals Transfered to		Total Calls for Service:	5,209
RPM, Rescued Pets	399	Total Service Calls Completed:	2,903
Total Transfers:	733	% Answered Calls:	55.73%
% Transferred to RPM:	54.4%		
Payments to RPM:	\$29,925	Priority 1:	
Adoptions:	444	Incoming Calls:	902
Return to Owner (RTO)	86	Completed:	887
Trap, Neuter & Release	41	Dispatched:	0
Animals Euthanized:	248	Pending:	0
Dog Live Release %:	77.0%	Cancelled:	15
Cat Live Release %:	96.0%	% Answered Calls:	98.34%
Total Live Release %:	84.0%		
		Priority 2:	
Intake:		Incoming Calls:	566
Over the Counter:	733	Completed:	550
Field:	913	Dispatched:	7
% Stray:	58%	Pending:	1
% Owner Turn-in:	26%	Cancelled:	8
% Other:	16%	% Answered Calls:	98.59%
Total Intake:	1,646		
		Priority 3:	
Spay/ Neuter Surgeries Performed:		Incoming Calls:	918
HPHS:	15	Completed:	863
In House:	474	Dispatched:	22
Houston Partners:	276	Pending:	0
Total Surgeries:	765	Cancelled:	33
		% Answered Calls:	96.41%
Revenue:			
Wellness/Fixin' Housto	\$ 31,198	Priority 4:	
ACO Fees:	\$4,225	Incoming Calls:	2,822
Licensing:	\$52,562	Completed:	572
Private Funds:	\$8,423	Dispatched:	1
Adoptions:	\$20,140	Pending:	0
Total Revenue:	\$ 116,548	Cancelled:	2,249
		% Answered Calls:	20.30%
Licensing:			
New Licenses:	970	Priority 5:	
Renewals:	2,338	Incoming Calls:	1
		Completed:	0
Field Activity:		Dispatched:	0
Citations issued:	171	Pending:	0
Bites investigated:	106	Cancelled:	1
Cruelty Confiscations:	11	% Answered Calls:	0.00%





#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

### Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report

**HPHS= Healthy Pets Healthy Streets** 

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

## **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.